

General Terms and Conditions of the Online Shop of LANG & CO. AG, CH-6260 Reiden

1 Scope of the General Terms and Conditions

The present General Terms and Conditions shall apply to all orders concerning digital products via the homepage of LANG & CO. AG, Mühlehofstrasse 9, 6260 Reiden. The respective version of the General Terms and Conditions published on the homepage at the time of placing the order shall apply. The General Terms and Conditions are subject to change without prior notice.

Separate terms agreed with LANG & CO. AG or LANG GARN UND WOLLE GMBH, DE-41352 Korschenbroich, shall apply to retailers (resellers).

2 Contract Territory

The online shop of LANG & CO. AG is intended for the worldwide sale of digital products and their digital delivery to any country in the world.

3 Formation of Contract, Payment and Right to Revocation

All offers on the homepage of LANG & CO. AG are non-binding. All prices include the respective statutory VAT applicable. A contract is formed by accepting these General Terms and Conditions, making payment and expressly waiving the right to revocation. The customer must pay in advance for the products ordered. If payment is made by debit or credit card, the value of the goods shall be debited on the day of receipt of the order. Means of payment may be added or removed by LANG & CO. AG without prior notice. The buyer shall accept the General Terms and Conditions and waive the right to revocation separately.

4 Delivery

Once payment has been made, LANG & CO. AG shall deliver the digital products by way of an e-mail that contains a download link. The buyer shall ensure that this e-mail sent to them is not rejected or deleted by potential spam filters. Furthermore, the download of the digital product shall be made available to the customer in their LANGYARNS customer account. By providing this download link, LANG & CO. AG has fulfilled its obligation to deliver. The place of fulfilment shall be the registered office of LANG & CO. AG.

5 Returns and Exchange

The right to return or exchange goods does not apply to digital products.

6 Warranty

LANG & CO. AG does not warrant that the digital products are fault-free. If faults become known, LANG & CO. AG shall provide the buyer with a rectified version of the digital product free of charge. If the digital products include knitting patterns, LANG & CO. AG provides no guarantee that they can be implemented correctly. LANG & CO. AG shall not assume any liability for the final product and shall not be held liable for any damage arising from incorrect implementation of patterns.

7 Data Security

Suitable security technology is used to protect customer data against unauthorised third-party access. However, no liability is assumed for the security of data transmitted via the Internet. Payments shall be transmitted in accordance with the data encryption standards used by third-party providers; LANG & CO. AG shall not be held liable for this. The remaining data shall be transmitted without encryption.

8- Copyrights

LANG & CO. AG is the owner of all rights to the digital products offered. Any reproduction, circulation or modification of the digital contents is forbidden. Upon payment for the digital products, the customer purchases the right to use them for their own private purposes. Any commercial use thereof is forbidden.

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LANG & CO., CH-6210 REIDEN

9 Applicable Law and Place of Jurisdiction

All contracts entered into via the homepage of LANG & CO. AG are governed by Swiss law. The exclusive place of jurisdiction is the registered office of LANG & CO. AG.

Reiden, 4th March 2016, Version 1.0